

Cruise Ship Information

We cater to guests coming off cruise ships, however a little more planning is required.

How do I get from the port to Airlie Boat Hire?

Our boats are located at Coral Sea Marina. Cruise ship tenders disembark passengers at either Port of Airlie or Shute Harbour. Since it takes time to offload all passengers, we recommend reserving priority tender boarding to secure an early departure. Pre-booking a taxi or transfer to Coral Sea Marina is ideal, as rideshares are unavailable here.

Recommended transfer companies include:

Heart of the Reef Shuttle – 07 4948 2385

Airlie Beach Hotel Transfer Bus – 0460 020 832

Need a Ride Whitsunday – 0459 156 037

13CABS – 13 2227 / 07 4944 4931

What am I going to eat for the day?

As you cannot bring any food off the cruise ship, we recommend doing a 'Click and Collect' order from Woolworths Airlie Beach and getting your transfer or Taxi to stop here on the way. All our boats have eskies on board, and we sell ice to keep your food/drinks cold for the day.

Will we be able to go to Whitehaven Beach?

Yes, you can make it to all the larger Islands on our larger licenced boats and be back intime for the ship's departure. This is only possible if you do get the one of the earliest tenders and get to us as soon as you can. At an average speed of 20knots with low winds, it takes around 1-1.5hrs to get there.

Other Important information

As most guests have limited reception while on the boat, we cannot contact you until you arrive in port. To ensure a smooth booking process and more time on the water, please confirm all details for your rental equipment (such as stinger suits, snorkels, children's life jackets, etc.) before departing on your cruise. Once your order is finalised, we will charge the full payment to your card. We understand plans can change between departing and arriving in Airlie Beach. If inclement weather is expected, we will notify you the afternoon before your tour via text or email. Inline with our bad weather cancellation policy, you can either reschedule or receive a full refund (minus any booking fees) in these cases.

We are always contactable via phone, WhatsApp or email if you need to get in contact with us at any stage. If you have any questions, special requests, or need help booking or planning your trip, please contact us. We are always happy to assist you and ensure you have the best experience exploring everything the Whitsundays has to offer.